Prerequisites

Cortex Desktop™ requires the following components:

- **Internet connection**

  It is recommended to use a high-speed internet connection.

  > **NOTE** Satellite, dial-up or fast dial-up connection may impede your Cortex Desktop performance.

- **Supported Operating System**

  Cortex Desktop can be installed on the following Operating Systems:

  - Windows 7 (64 and 32 bit)
  - Windows Vista Ultimate, Vista Business, Vista Home Premium (64 and 32 bit)
  - Windows XP Pro Service Pack 2 (32 bit and 64 bit)

  Critical Windows updates can be downloaded from www.windowsupdate.com.

  > **NOTE** Cortex Desktop is **not supported** on Vista Home Basic, Windows XP Pro 64-bit Operating Systems or on MAC computers.

- **Microsoft Data Access Components (MDAC) 2.6 or higher**

  Available at:
  http://www.microsoft.com/downloads/browse.aspx?displaylang=en&productID=B7ADDC23-DEC1-4C5F-8479-EAD9245A8D61

  > **NOTE** Windows XP and newer systems will have MDAC 2.6 installed by default.

- **.NET Framework 2.0**

  Available at: http://www.microsoft.com/downloads/details.aspx?FamilyID=0856eacb-4362-4b0d-8edd-aab15c5e04f5&displaylang=en

  > **NOTE** Windows Vista and newer systems will have .NET Framework 2.0 installed by default.

- **Adobe Acrobat Reader**

  Available at: http://www.adobe.com/products/acrobat/readstep2.html

- **Port 443** must be opened on your corporate firewall.

- **Monitor resolution** must be set to 1024x768 or larger.

- **Regional Language Options** should be set to English (US); the default setting.

- A minimum of **300MB of free space** on your computer. To determine if you have the necessary free space, refer to *Checking Available Disk Space* on page 4.

- Installation must be performed by a user with **administrator** rights on the computer.

  > **NOTE** If you are not sure about any of the prerequisites, contact your IT personnel. Should any further assistance be needed, your IT personnel can contact the Cortex Customer Care Center. Refer to *Cortex Support* on page 23 for contact details.